



" WELL DONE "

Thank
You

" DRINK ENCLOSED "

STEPHEN



FW: Follow-up + update



Charlotte Clarke

To



Reply



Reply All



Forward



Thu 21/01/2021 16:23

From: M<@gmail.com>

Sent: 21 January 2021 16:21

To: Charlotte Clarke <cclarke@hallbrookpartners.co.uk>

Subject: Follow-up + update

Hi,

I have received an email from FSCS mentioning that they will compensate me with a total of £5,118.97 , which is great news :)

I know Hallbrook will take 30% of the amount as fees, will you let me know when the remaining of money will be sent to my account?

Let me know if you need further information from my side.

Thanks,

M

GERRARDS CROSS, BUCKS @hotmail.com

January 28th 2021

Hallbrook Partners Ltd,
Landmark Business Centre,
Davies Road,
West Bridgford,
Nottingham NG2 6BT

FSCS REFERENCE

Dear Ms Brooksby,

I am delighted that your Company has achieved a compensation award of £10,511.82.
Thank you for your cheque for £7,358.27

Out of curiosity, I would please like to see copies of the correspondence with the FSCS including a breakdown of the calculation so that I can see for myself how the final figure was arrived at.

~~ETHANT~~

C TANK

you for sending
cheuge to do with

DIRECT

MARKET Touch

LTD I Bought OILEXCO
INCORPORATED on the

Advice of a cold
caller I have the

CERTIFICATES for 119000

I have not got any
MORE DOCUMENTS ^{as} IFS over
12 or 13 years ago I

am sending the CERTIFICATE

for 119000 LET me NO

if you can DO anything

the cold caller was from

LONDON

Douglas

5th Feb.2021

Dear Mr. Edward Payne,

Many thanks for your recent telephone call making me aware of the award I was about to receive from the Financial Services Compensation Scheme.

As I'm sure you're aware by now the compensation amounted to £3504.60 with Hallbrook taking their agreed fee.

I just wish to say many thanks for the work you have undertaken on my behalf and to wish you and yours success and good health in these worrying times.

Yours Sincerely

Tom

FSCS ref PB22-



J<@gmail.com>

To info

 We removed extra line breaks from this message.

Hi,

Thank you for dealing successfully with my claim, Kind regards

J



Reply



Reply All



Forward



Sat 27/03/2021 14:25

FW: Thank you



Ewan Porter
To Scott Manifold



Tue 30/03/2021 09:03

From: [A.com](#)
Sent: 29 March 2021 20:46
To: Ewan Porter <epporter@hallbrookpartners.co.uk>
Subject: Thank you

Ewan

Can I just say thank you I know I have been a bit painful but you have been magnificent and glad you got your 30% fee well deserved

Best
Jimmy

Get [Outlook for iOS](#)

Arc Fund Mgt Ltd.



S @gmail.com >

To info

Cc Ewan Porter



Fri 26/03/2021 11:53

Dear Sir/Madam,

I am just writing to acknowledge receipt of the cheque by post as settlement for the abovementioned case.

Thank you once more to you and your colleagues for your support in this successful action.

Yours sincerely,

S

28th March
2021

Dear Ella Carroll,

FSCS Reference

I have received the cheque for
£4,588.10 as a result of Hallbrook's
endeavours on the claim against Arc Fund
Management Ltd through the Financial Services
Compensation Scheme.

Thank you for your successful
efforts on my behalf.

Yours sincerely

F.

Ella Ashley Carroll
Hallbrook Partners Ltd.

(no subject)



A @yahoo.com>
To info

Reply	Reply All	Forward	
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Sun 04/04/2021 09:29

I have just come across this in my Draft folder although I wrote about 3 weeks ago and must have never sent it. My apologies for this but the sentiment remains the same.

I write to acknowledge receipt of your letter and your payment into my bank account with regard to my claim against Bridge Hall Stockbrokers Ltd. This came as a great and most welcome surprise having had this claim rejected several times, including your original attempt. Many congratulations and my thanks.

A

Sent from [Mail](#) for Windows 10

On
your
side

USA



Hallbrook Partners Ltd.
Landmark Business Centre
Davies Road, West Bridgford
Nottingham, NG2 6BT
E info@hallbrook.claims
T 0115 822 1850
hallbrook.claims
01 April 2021

Dear Mr & Mrs

FSCS Reference: PB22-

As per your ongoing claim against **Direct Market Touch Limited** the Financial Services Compensation Scheme have now concluded their assessment and I am pleased to confirm that they have awarded you compensation.

Compensation awarded £27,741.58.
Our Fee @ 25% + VAT where applicable £6,935.39.
Client award £20,806.19.

As your representatives, we receive a copy of the decision letter outlining any compensation awarded and how it was calculated and you should also now have received a copy of the same.

We are currently reviewing the calculations and where appropriate we will appeal the award if we believe that the settlement offer is insufficient.

Compensation awards are paid directly into the Hallbrook Partners segregated client account and once funds have cleared we will deduct our agreed fee and as per the instructions you have already provided, we will issue you with a cheque for the balance or make settlement by direct bank transfer.

In the interim, please do not hesitate to contact your claim adviser on **0115 8221850** if you have any queries or would like to discuss the matter.

Yours sincerely,

Claire Brooksby
Hallbrook Partners
Tel: 0115 822 1850

To Hallbrook Team
Thanks for all your great work in helping us recover some of our losses. Half is better than nothing! You did wonderfully. Wisher we thought we lost all our investment to this shady investment manager. You gave us hope. Thank you Peter & Ki

Hallbrook is a trading name of Hallbrook Partners Limited. Hallbrook* is a registered trademark. Authorised and regulated by the Financial Conduct Authority (FRN837713) as a Claims Management Company. Registered office: C/O Atkinson Evans, The Old Drill Hall, 10 Arnot Hill Road, Arnold, Nottingham, NG5 6LJ. Registered in England and Wales. Company Reg No: 6726713

* If you engage our services and cancel prior to receiving a decision, an hourly charge of £120 Inc VAT may be levied for any work we have undertaken: Where a decision is reached, you will only be charged our success fee of 30% Inc VAT, even if this means you have nothing to pay.

DE
4/26/2021

Harrogate

24 April 2021

Ashley Carroll Account executive
Holbrook partners Ltd
Landmark business centre
Davis Road
West Bridgeford
Nottingham
NG2 6BT

Dear Mr Carroll

I am grateful for your help in obtaining compensation in respect of the firms that you have successfully claimed.

My memory is not as good as I would hope as I am now approaching 83 and I am beginning to wonder whether I'm confused about Pacific Continental. Perhaps you have definite information that I dealt with this company. I definitely lost some money which was described by the fraud investigator, who came to see me, as a 'boiler room scam'. He said I might be called as a witness – but I never was.

The other company that I dealt with – and with which I am probably confused – was Pacific Media.

Thank you again for your help. It is much appreciated

Kind regards

R C

FW: Settlement of claim against ARC Fund Management



Ewan Porter
To Scott Manifold



Tue 06/04/2021 08:59

One for website

-----Original Message-----

From: <[gmail.com](mailto:epporter@hallbrookpartners.co.uk)>

Sent: 31 March 2021 19:00

To: Ewan Porter <epporter@hallbrookpartners.co.uk>

Subject: Settlement of claim against ARC Fund Management

Dear Mr Porter,

Thank you for sending me your cheque for £3,215.23 received as compensation from FSCS in relation to my investment in ARC.

As you know, this was money that we had written off as a bad investment some while ago and had not expected to recover any part of it, so your intervention was timely and much appreciated. Throughout the process Hallbrook has handled itself in a highly professional manner, explained the issues clearly and kept us fully informed.

Kind
Dr H

Regards

From: [Sh](#)
To: [info](#)
Subject: Thank you!
Date: 04 May 2021 18:55:36

Dear Claire

Just a quick note to say thank you!

You have managed to look me up after 20 years and make a successful claim on my behalf. Your fee of 30% sounds high to start with but I can say you have got the process of locating and claiming in my case to perfection. Hence, your fee is just and well deserved.

With much thanks and kind regards,

Sha

Sent from a mobile device.

From: "

To: "

Sent: Fri, 14 May 2021 at 13:59

Subject: FSCS Reference:PB

Hi,

To whom it may concern,

We & Mc would like to thank you and your company for reimbursement of funds we had with Direct Market Touch Limited. We were so pleased with your cheque early this week.

Many thanks again great to have you in our corner.

Regards N & T Mc ,
Ireland.

Galway,

From: [i](#)
To: [info](#)
Subject: Fax's ref PE
Date: 04 June 2021 08:40:40

ATTENTION OF EDWARD

HELLO EDWARD I DID RECEIVE LETTER FROM FSCS DATED 27 th may and received by 31 may ,,
THANKYOU for all the results you achieved in compensation for me , As agreed I don't think anymore
transactions are available,, best wishes,, A No
Sent from my iPad

From: [G](#)

Sent: 11 June 2021 18:52

To: @hallbrookpartners.co.uk

Subject: G W - Arc Fund Management claim

Hello Claire

Many thanks for your letters of 8 and 10 June regarding the above. I email to confirm receipt of the cheque for £3,281.09 and am much appreciative of the work which has been put into this. I do hope that there will be similar success regarding the other claims which have initially been rejected by the FSCS.

Please accept my apologies for communicating by email, but I now find this the easiest method as I am suffering from arthritis in both hands.

Best wishes

G W

Sent from [Mail](#) for Windows 10

From: [N](#)
To: [info](#)
Subject: FSCS Reference : PE
Date: 30 June 2021 16:58:45

Hello Claire

I received a voicemail message from (Ewan , from your firm today).

I have received and banked the cheque which represents the remainder of the compensation award minus your firm's fees.

I appreciate the service you have provided .

Kind regards

Mr N C

Sent from my iPhone

From: [D](#)
To: [info](#)
Subject: FSCS Reference: P
Date: 29 June 2021 16:10:11

Good afternoon,

A short note to confirm that my compensation award of £1985.47 has arrived safely into my bank.

May I thank you for your excellent service.

Best,

D B

This email has been scanned by BullGuard antivirus protection.
For more info visit www.bullguard.com

From: J G

Sent: 01 July 2021 12:00

To: Ewan Porter < @hallbrookpartners.co.uk>

Subject: Re: Hallbrook Partners - FSCS compensation claim against Everett Financial Management

Mr Porter,

Your cheque arrived in this mornings post.

Thanks to you and your colleagues for a very speedy resolution to this problem.

Yours sincerely,

J G

Sent from my iPad

From: A D R

Sent: 19 July 2021 15:54

To: @hallbrookpartners.co.uk>

Subject: RE: Payment Received

Hello Ewan,

I am delighted to tell you that your most wonderful cheque arrived this morning. Can not say a big enough thank you for the dedicated effort to get this refund for me.

My grandsons are going to be most excited as I told them that some of the money was coming their way. There are three. The youngest is very much learning about Trading and he already has a plan for his portion.

I was doing a major tidy of the house and among some of the paperwork I came across two credit card statements. I had left them to aside and then they were not seen again until this week.

On them was an investment made to a company called Ashford Investments. The total shown was for Sterling 6,000.00
Do you know what type of organisation this is/was. I just do not remember.

To my surprise I just got an e-mail from this organisation talking about Refunding shareholders . No figures mentioned.

I hope you will not mind me asking you about this company.
The investments were made in May and June 2018.

Again to say many many thanks.

A R

Sent from [Mail](#) for Windows 10

From: P Mc -S
Sent: 25 July 2021 18:26
To: @hallbrookpartners.co.uk>
Subject: Fscs compensation

Dear Ewan,

I want to thank you and Hallbrook Partners for the efforts you put into securing payout for me from FSCS.

It all came as a pleasantly unexpected surprise and I am most grateful.

Please pass on my thanks to the ladies with whom I had contact in the latter stages of the process.

With best wishes P

From: G G

Sent: 27 July 2021 16:36

To: @hallbrook.claims>

Cc: @hallbrookpartners.co.uk>

Subject: Re: Claim Documents - Direct Market Touch

Good afternoon Alison and Ewan,

Today I received a couple of letters from the FSCS and yourselves stating that the claim handled in respect of the investments made with DMT has been successful.

I just wanted to put a few words together to express my sincere gratitude for your support over the last few months. The reimbursement has already reached my account and I dont know really what else to say other than a huge and sincere thank you for all your help.

It's tremendously reassuring that the world does contain honest helpful people like yourselves after a fairly daunting experience at the start of my investment career! Needless to say, my experience with DMT has taught me to tread very carefully and although I will endeavor not to land in a position that requires your rescue once again I can only say that I am in awe of your professionalism and support that you showed. I will surely spread the word to all those in my circles of your tremendous service.

Thank you very very much once again and may I wish you all the very best for the future.

Best Regards

G

Sent from my iPad

From: L S

Sent: 28 July 2021 18:23

To: @hallbrookpartners.co.uk>

Cc: @hallbrookpartners.co.uk>

Subject: FW: Documents relating to your FSCS claim PB

Hi Ashley,

I'm guessing you've probably had notification yourself directly from the FSCS. If not here is what has come through to me, and passed on to you and Charlotte, for information.

It might not be a record (or maybe it is) - certainly extremely rapid and most welcome 😊.

Many thanks for all your, and the teams', help.

Warm Regards,

L

L S

Telford,
Shropshire,

From: A L

Sent: 24 July 2021 11:11

To: @hallbrookpartners.co.uk>

Subject: RE: Hallbrook Partners

Good morning Edward,

We both just wanted to say thank you for the brilliant result and also for the way you handled everything from start to finish and kept us in the loop all the way. You have made the whole issue of unpleasant dealings manageable so thank you again. Have a good weekend.

Kind regards,

A L

Plymouth

From: [R](#)
To: [info](#)
Subject: R F FSCS PB
Date: 14 August 2021 09:28:59

Dear Claire and Ewan,

Thank you for your help in securing compensation for me, It was money I did not expect to see again.

I do though see that the calculation summary appears to only include trades on my personal account and not the pension account.

This is where I lost a lot of money, I will get the statements that will show I transferred approximately £100.000 and when I gave up any hope of improving that position I asked for that pension pot to be transferred back to the Cater Allen Bank,£23000 was returned.

The compensation does not seem to reflect those losses.

Thank you for your attention and I look forward to hearing from you.

Regards,

R F

From: [C](#) [C](#)
To: [info](#)
Subject: FRSCS.
Date: 25 August 2021 17:37:57

Edward,
I acknowledge your cheque ST£928.58. ThNK YOU.

From: [B](#) [H](#)
To: [info](#)
Subject: Arc EIS refPB22
Date: 27 August 2021 14:27:18

Hello Claire

Thank you for your recent correspondence following a successful claim.
Please thank Ashleigh on my behalf for the work he put in to start the case.

B H

-----Original Message-----

From: H S <[redacted]@icloud.com>

Sent: 09 September 2021 09:48

To: <[redacted]@hallbrookpartners.co.uk>

Subject: Re: Claim against ARC Fund Management Limited

Dear Charlotte

I can confirm that the sum of £6,579.96 has been paid into my mother's bank account.

Thank you for your work in recovering this money.

Kind regards

Hugh Smith

From: [C](#) [D](#)
To: [info](#)
Subject: FCCS Reference PB
Date: 29 September 2021 15:02:40

Hi,

Thanks for letter telling me the claim has been successful.

Apologies for doubting your ability !

Regard,

• 0 D

Sent from [Mail](#) for Windows

From: J C M B
To: [info](#)
Subject: Claim PB
Date: 20 October 2021 11:02:17

From: J C M B

To: Hallbrook Partners Ltd

Claim PB

Thank you for your letter about Re: Beaufort Securities Ltd and my claims which go back in time. I must give a lot of 'thank you's to your company and fantastic staff.

Please let me know if I can be of help.

All the best,

J B . (81)

From: [G](#) [C](#)
To: [info](#)
Subject: Compensation: Arc Equities.
Date: 14 December 2021 12:01:48

FAO Ewan Porter, Claire Brooksby.

Just a note to thank you for the pleasant surprise when I received your check for £2,063.49 last week. I must admit I was only half-expecting a small proportion of what I had lost, if anything at all. I would certainly not have received anything if you hadn't contacted me sometime ago about the matter, and your fee is well earned. Again, thanks very much for getting me this compensation which I never expected to receive.

Kind regards and enjoy the Festive Season,

G .

Sent from my iPadKind regards

SALE
CHESHIRE

22ND NOV 2021

Dear Euan, (and team)

Ref Budgehall Stockbrokers
& FSCS PB

Thank you for the final conclusion to the above claim on my behalf - what a long struggle!!

Your perseverance and long struggle for compensation has been much appreciated and of course the final cheques. You have only relatively recently been my contact, but I am sure, earlier on, Darren worked hard to keep the claim alive.

Anyway, thank you all for bringing my claim to its final conclusion and ruling in my favour.

Yours sincerely,
9 B

NORWICH

5/8/21

Dear Miss Brooker

I have received the cheque in settlement of the claim you submitted on my behalf for compensation in connection with my share dealings with Everett Ltd.

As your associate Mr Ashley Carroll would recall at the outset of our telephone conversations I had very little recollection of anything in terms of contacts, consultations or advice apart from that provided by the issues of the Penny Share Guide.

Therefore, I must put on record the speed and efficiency of you and all those involved in assembling the information necessary in order to provide it to the appropriate authorities for consideration.

Accordingly, I thank you and all of your colleagues that enabled the matter to be brought to a successful conclusion.

Yours sincerely
J. J.

Worcester,

12th Oct 2021

Dear Claire Brooksby,

Thank you for your letter of 11th October enclosing a cheque for £13,097.92 which I am delighted to receive.

I think you have handled this whole ^{matter} most professionally, efficiently and speedily. You run an excellent firm.

Thank you for this most unexpected "prize"

yours sincerely -

A H

FROM MRS M.

J

MENGHAM. HAYLING IS.

HANTS.

3. 5. '21

FSCS REG.

Dear Claire Brooksly. ^{PB}

Thank you very much for sending me a cheque for £5,096.94. My husband died 3 years ago today, and as know he would have been grateful and surprised at the outcome of all this. Please say 'thankyou' to the young men I spoke to on the 'phone. They were always very polite.

Yours Sincerely

MRS M. J

Cirencester
Glos

Hallbrook Partners Ltd
Landmark Business Centre
Davies Road
West Bridgford
Nottingham
NG2 6BT

Dear Sir

Just to confirm that the funds set out in your letter dated 6/12/21 have been received into my bank account.

Also to say thank you for your efforts on my behalf especially your determination to overcome my initial scepticism

Yours Truly

M J

12/12/21

London

Tel:

15 October 2021

Mr Ewan Porter
Hollbrook Partners Ltd.
Landmark Business Centre
Nottingham, NG2 6BT

Dear Mr Porter,

ARC EIS2 FSC S Reference: PB

Just a note of thanks.

My small ARC investment was knowingly made as a gamble. It yielded a few pounds then collapsed. I shrugged my shoulders in disappointment and moved on.

When you approached me earlier this year I did not want to become involved in losing more money on a loser and initially I didn't know if you were a bona fide organisation. Thankfully you persisted and I checked your firm.

Your efforts have given me an unexpected £1330. Thank you.

With kind regards,



O M. D.

London

19.Aug.2021

Mr. E. Porter,
Hallbrook Partners Ltd.

Dear Mr Porter,

FSCS REF: PB

Thank you for your telephone call last Monday about the successful outcome of my claim against ARC Fund Management Ltd. I am most grateful to you and your other colleagues who have been involved in the process of the matter, and am pleased to confirm that my bank has received the net amount due to me (both gratifying and unexpected).

With best wishes,

P. W

Epsom, Surrey

Clair Brooksby,
Hallbrook Partners Ltd.
Landmark Business Centre
Davies Road, West Bridgford
Nottingham NG2 6BT

9th September 2021

Dear Ms. Brooksby,

FCS Reference: PB

Thank you for your letter dated 8th September, 2021, and the balance of my compensation award.

I should like to place on record my appreciation of the Hallbrook Partners' effort in preparing, submitting and processing my claim with the FCS and for bringing it to a successful conclusion.

Yours sincerely,

R J

Somerton, Somerset.

26th July, 2021

FSCS Reference: PB

Dear Claire Brooksby,

Direct Market Touch Limited

Thank you for your letter of 23rd July.

This was a very pleasant surprise. I had come to think we were slowly being worn down by the FSCS. Their first response was, I think, unofficial. Apparently some junior person was dismissing the claims and informed you accordingly. It turned out that several areas had not been assessed.

Your people worked long & hard to achieve a successful outcome and credit is due.

I do hope any further claim for more money is settled very quickly - assuming of course I am one due more funds.

Thank you for all you have done. I will ring Mr Porter.

Yours sincerely,

Σ B

Londonderry

Ref PB

5/10/21

Dear M/s Blaise Brooksby

Thank you for your letter of
28/29 September and cheque for
£2,542-30.

I wish to express my sincere
thanks to you and Hallbrook
for your efficient service in preparing
my case and for the excellent
outcome.

I would certainly pass on your
Company to other interested people.

Yours Sincerely

A. S.